

# Solar Energy Facilities Design and Development Guideline

## Key Contacts List

Organisation	Contact Area	Role	Contact Details
Department of Environment, Land, Water and Planning	State Planning Services	Coordination and assessment of applications on behalf of the Minister for Planning	136 186 development.approvals@delwp.vic.gov.au <a href="http://www.planning.vic.gov.au">www.planning.vic.gov.au</a>
	Planning Systems	Advice on policy, strategy and statutory planning matters.	136 186 planning.systems@delwp.vic.gov.au <a href="http://www.planning.vic.gov.au">www.planning.vic.gov.au</a>
	Business and Energy Sector Development	Investment advice, including domestic business engagement and supply chain activation	136 186 <a href="http://www.energy.vic.gov.au">www.energy.vic.gov.au</a>
	Heritage Victoria	For enquiries regarding built form heritage	(03) 9938 6894 heritage.victoria@delwp.vic.gov.au <a href="http://www.heritage.vic.gov.au">www.heritage.vic.gov.au</a>
	Traditional Owner Agreement Branch	For advice on how to engage with Traditional Owner groups	136 186 <a href="mailto:toau@delwp.vic.gov.au">toau@delwp.vic.gov.au</a>
	Impact Assessment Unit	For information on Environment Effects Act matters	136 186 environment.assessment@delwp.vic.gov.au <a href="http://www.planning.vic.gov.au">www.planning.vic.gov.au</a>
	Water & Catchment's Group	For referrals of applications within Declared Irrigation Districts	136 186 solar.water@delwp.vic.gov.au <a href="http://www.water.vic.gov.au">www.water.vic.gov.au</a>
	Natural Environment including native vegetation and biodiversity	For referrals relating to the removal of native vegetation	<b>Barwon South West:</b> (03) 5226 4667 30-38 Little Malop Street, Geelong 3220 <b>Gippsland:</b> (03) 5172 2111 71 Hotham Street, Traralgon 3844 <b>Grampians:</b> (03) 5336 6856 402 Mair Street, Ballarat 3350 <b>Hume:</b> (03) 5761 1611 89 Sydney Road, Benalla 3672 <b>Loddon Mallee:</b> (03) 5430 4444 1-7 Taylor Street, Epsom 3551 <b>Port Phillip:</b> (03) 9210 9222 609 Burwood Highway, Knoxfield 3180
	Public Land Management	For proposals on or affecting Crown land	
Department Jobs, Precincts and Regions	Invest Assist	For foreign investors seeking new energy project and investment advice	(03) 9651 8100 <a href="http://www.invest.vic.gov.au">www.invest.vic.gov.au</a>

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Environment Protection Authority		For general environmental compliance matters under the Environmental Protection Act	(03) 9651 5060 <a href="mailto:contact@epa.vic.gov.au">contact@epa.vic.gov.au</a>
Metropolitan Fire Brigade	Fire Safety Referrals within metropolitan areas	For more information on fire risk and management.  Compliance requirements under <i>Dangerous Goods Act 1985</i> .	(03) 9662 2311 <a href="http://www.mfb.vic.gov.au">www.mfb.vic.gov.au</a>
Rural Water Corporations	Goulburn Murray Water	For siting facilities within the Goulburn Murray Irrigation District	(03) 5826 3500 <a href="mailto:planning.referrals@gmw.com.au">planning.referrals@gmw.com.au</a> <a href="http://www.g-mwater.com.au">www.g-mwater.com.au</a>
	Lower Murray Water	For siting facilities within the Merbein and Red Cliffs and Robinvale Irrigation District	(03) 5051 3400 <a href="mailto:contactus@lmw.vic.gov.au">contactus@lmw.vic.gov.au</a> <a href="http://www.lmw.vic.gov.au">www.lmw.vic.gov.au</a>
	Southern Rural Water	For siting facilities within the Macalister Irrigation District in central Gippsland and the Werribee and Bacchus Marsh Irrigation Districts.	(03) 5139 3100 <a href="mailto:srw@srw.com.au">srw@srw.com.au</a> <a href="http://www.srw.com.au">www.srw.com.au</a>
VicRoads	Road access and traffic management	To engage with VicRoads as a referral authority	13 11 70 <a href="http://www.vicroads.vic.gov.au">www.vicroads.vic.gov.au</a>
Aboriginal Victoria		For information about Cultural Heritage Management Plans.	1800 762 003 <a href="mailto:aboriginalaffairs@dpc.vic.gov.au">aboriginalaffairs@dpc.vic.gov.au</a> <a href="http://www.vic.gov.au/aboriginalvictoria">www.vic.gov.au/aboriginalvictoria</a>
Australian Energy Market Operator	Network Connections	For enquiries regarding connecting to the Victorian transmission network.	1300 236 600 <a href="mailto:connections@aemo.com.au">connections@aemo.com.au</a> <a href="http://www.aemo.com.au">www.aemo.com.au</a>
Commonwealth Department of the Environment and Energy	Environment Assessment Branch	Environment Protection and Biodiversity Conservation Act 1999  Matters of National Environmental Significance	<a href="mailto:epbc.referrals@environment.gov.au">epbc.referrals@environment.gov.au</a> <a href="http://www.environment.gov.au">www.environment.gov.au</a>
Country Fire Authority	Fire Safety Referrals	For more information on fire risk and management.  Compliance requirements under <i>Dangerous Goods Act 1985</i> .	(03) 9262 8444 <a href="mailto:firesafetyreferrals@cfa.vic.gov.au">firesafetyreferrals@cfa.vic.gov.au</a> <a href="http://www.cfa.vic.gov.au">www.cfa.vic.gov.au</a>

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Catchment Management Authorities	Floodplain Management Authority	For more information on flood risk and management	<a href="http://www.water.vic.gov.au">www.water.vic.gov.au</a>
Distribution Network Service Provider	PowerCor	For various scale renewable connections	13 24 12
	CitiPower		13 12 80
	Jemna		1300 131 871 <a href="http://www.jemna.com.au/electricity/our-services/connecting-to-solar-and-renewables">www.jemna.com.au/electricity/our-services/connecting-to-solar-and-renewables</a>
	AusNet Services		<a href="mailto:energyconnectionsSG@ausnetservices.com.au">energyconnectionsSG@ausnetservices.com.au</a> <a href="http://www.austnetservices.com.au">www.austnetservices.com.au</a>
	United Energy		1300 131 689 <a href="mailto:ueservicedesk@ue.com.au">ueservicedesk@ue.com.au</a> <a href="http://www.unitedenergy.com.au/industry/solar-energy">www.unitedenergy.com.au/industry/solar-energy</a>